

## Person Specification - Early Intervention Outreach Worker

Key Competencies	Essential	Desirable
<b>Qualifications</b>	GCSE in English and Maths (A-C grades or above) IT literate	An NVQ level qualification in childcare, health or social care or relevant degree
<b>Experience &amp; Knowledge</b>	Experience of working with children and families, who may have learning needs and/or disabilities	Experience of working with vulnerable & isolated families and providing planned interventions
	Experience of identifying the needs of children and families, providing non-judgemental emotional, personal and practical support to meet those needs, working towards positive outcomes	Case management experience  PEEP, Solihull and/or Triple P trained
		Sound knowledge of child development and EYFS
	Knowledge of Safeguarding, Child Protection, Equal Opportunities and Health & Safety and a willingness to continue to train in these areas.	Current Child Protection and Safeguarding Training. Knowledge of risk assessments
<b>Abilities &amp; Skills</b>	Excellent communication skills, including the ability to write accurate reports and records and to share information with multi agency professionals	Experience of being lead professional and communicating with other agencies
	Ability to be respectful, receptive and sensitive to the needs of families and children, to share information with the families and to maintain clear boundaries	
	Ability to work flexibly, on own initiative and as part of a team	
	Good ability to plan, prioritise and manage own workload	
	Awareness of other services that may support the family and signpost if appropriate	
	Maintains confidentiality and demonstrates positive and professional manner at all times	
<b>Other</b>	Good IT skills	